

**PET INDUSTRY'S**  
**TOP**  
**TOP**  
**CONFERENCE**

**Pet Product Market Drivers**

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- **Pet Population & Demographics**
- **Sales & Spending**
- **Channel Shopping**
- **Product Purchasing**

# humanization



*“Love them like family.  
Feed them like family.”*



## U.S. Pet Ownership Trends, 2006-2013 (percent of households)

	2006	2007	2008	2009	2010	2011	2012	2013
<b>Dogs or Cats</b>	<b>47.8%</b>	<b>48.0%</b>	<b>49.7%</b>	<b>50.0%</b>	<b>49.9%</b>	<b>52.4%</b>	<b>51.3%</b>	<b>52.3%</b>
<b>Dogs</b>	<b>35.4</b>	<b>34.9</b>	<b>35.2</b>	<b>36.7</b>	<b>36.8</b>	<b>38.1</b>	<b>38.3</b>	<b>38.7</b>
<b>Cats</b>	<b>25.0</b>	<b>25.6</b>	<b>26.7</b>	<b>25.3</b>	<b>24.8</b>	<b>26.8</b>	<b>25.3</b>	<b>24.4</b>
<b>Other Pets</b>	<b>15.0</b>	<b>14.6</b>	<b>14.9</b>	<b>13.6</b>	<b>11.2</b>	<b>12.7</b>	<b>12.8</b>	<b>12.1</b>

Source: Experian Marketing Services, *Simmons* National Consumer Survey  
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2004: 36% have dogs, 33% have children  
2013: 39% have dogs; 32% have children



## Ownership Trends for “Other” Pets, 2006-2013 (percent of households)



	2006	2007	2008	2009	2010	2011	2012	2013
<b>Fish</b>	<b>7.8%</b>	<b>7.8%</b>	<b>7.4%</b>	<b>6.3%</b>	<b>6.7%</b>	<b>5.6%</b>	<b>6.4%</b>	<b>5.8%</b>
<b>Birds</b>	<b>4.5</b>	<b>4.6</b>	<b>4.9</b>	<b>4.4</b>	<b>3.5</b>	<b>3.7</b>	<b>3.7</b>	<b>3.4</b>
<b>Reptiles</b>	<b>1.8</b>	<b>2.0</b>	<b>2.1</b>	<b>1.5</b>	<b>1.8</b>	<b>1.7</b>	<b>1.8</b>	<b>2.7</b>
<b>Rabbits/Hamsters</b>	<b>2.5</b>	<b>2.1</b>	<b>2.1</b>	<b>1.8</b>	<b>1.4</b>	<b>1.5</b>	<b>1.7</b>	<b>1.4</b>
<b>Other Pets</b>	<b>3.3</b>	<b>2.9</b>	<b>2.9</b>	<b>3.1</b>	<b>2.4</b>	<b>3.5</b>	<b>2.7</b>	<b>2.4</b>

Source: Experian Marketing Services, *Simmons* National Consumer Survey

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## Pet Ownership by Generational Age Bracket, 2013 (percent)

	18-34 (Gen Y)	35-49 (Gen X)	50-69 (Boomers)	70+ (Seniors)
Dogs	44.3%	43.6%	38.4%	22.2%
Cats	25.8	28.3	26.5	20.4
Fish	6.5	10.4	4.4	1.4
Birds	3.6	3.6	4.0	
Reptiles	5.0	4.9	0.9	
Rabbits/Hamsters	1.6	3.1	0.7	



Source: Experian Marketing Services, *Simmons* National Consumer Survey

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# Pet Ownership by Generational Age Bracket, 2013 (index)

	18-34 (Gen Y)	35-49 (Gen X)	50-69 (Boomers)	70+ (Seniors)
<b>Dogs</b>	116	114	100	58
<b>Cats</b>	100	110	103	79
<b>Fish</b>	111	178	76	24
<b>Birds</b>	106	106	118	43
<b>Reptiles</b>	181	180	34	**
<b>Rabbits/Hamsters</b>	115	216	51	**

Source: Experian Marketing Services, *Simmons* National Consumer Survey

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## Pet Ownership by Age Bracket, 2004 vs. 2013 (index)

	18-34		35-49		50-69		70+	
	2004	2013	2004	2013	2004	2013	2004	2013
<b>Dogs</b>	100	116	122	114	99	100	58	58
<b>Cats</b>	107	100	110	110	99	103	71	79

	2004	2013
<b>Dogs</b>	32.7%	38.4%
<b>Cats</b>	24.2%	26.5%

Source: Experian Marketing Services, *Simmons* National Consumer Survey



# Sales & Spending Trends

*pet foods*

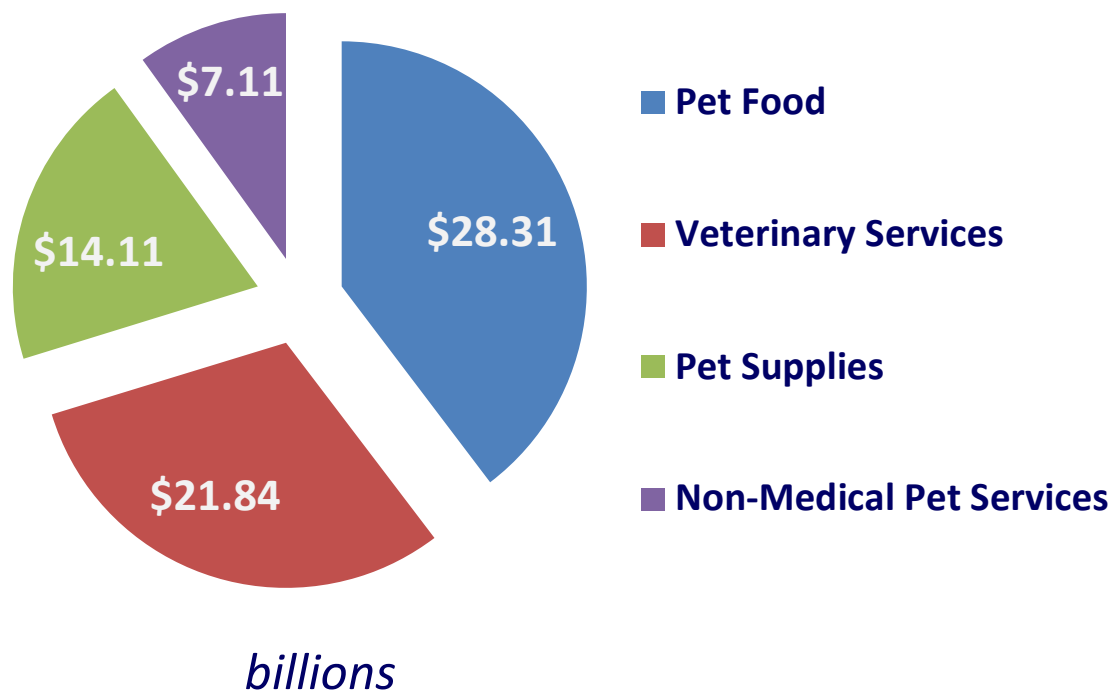
# Pet Products

*pet supplies  
(non-food)*

# U.S. Retail Sales of Pet Products, 2013

preliminary estimates for *U.S. Pet Market Outlook, 2014-2015*

2013 vs. 2012	% Chg
<b>Pet Products &amp; Services</b>	<b>4.7%</b>
<b>Pet Food</b>	<b>4.8%</b>
<b>Vet Services</b>	<b>4.5%</b>
<b>Pet Supplies</b>	<b>4.2%</b>
<b>Non-Medical Services</b>	<b>6.0%</b>



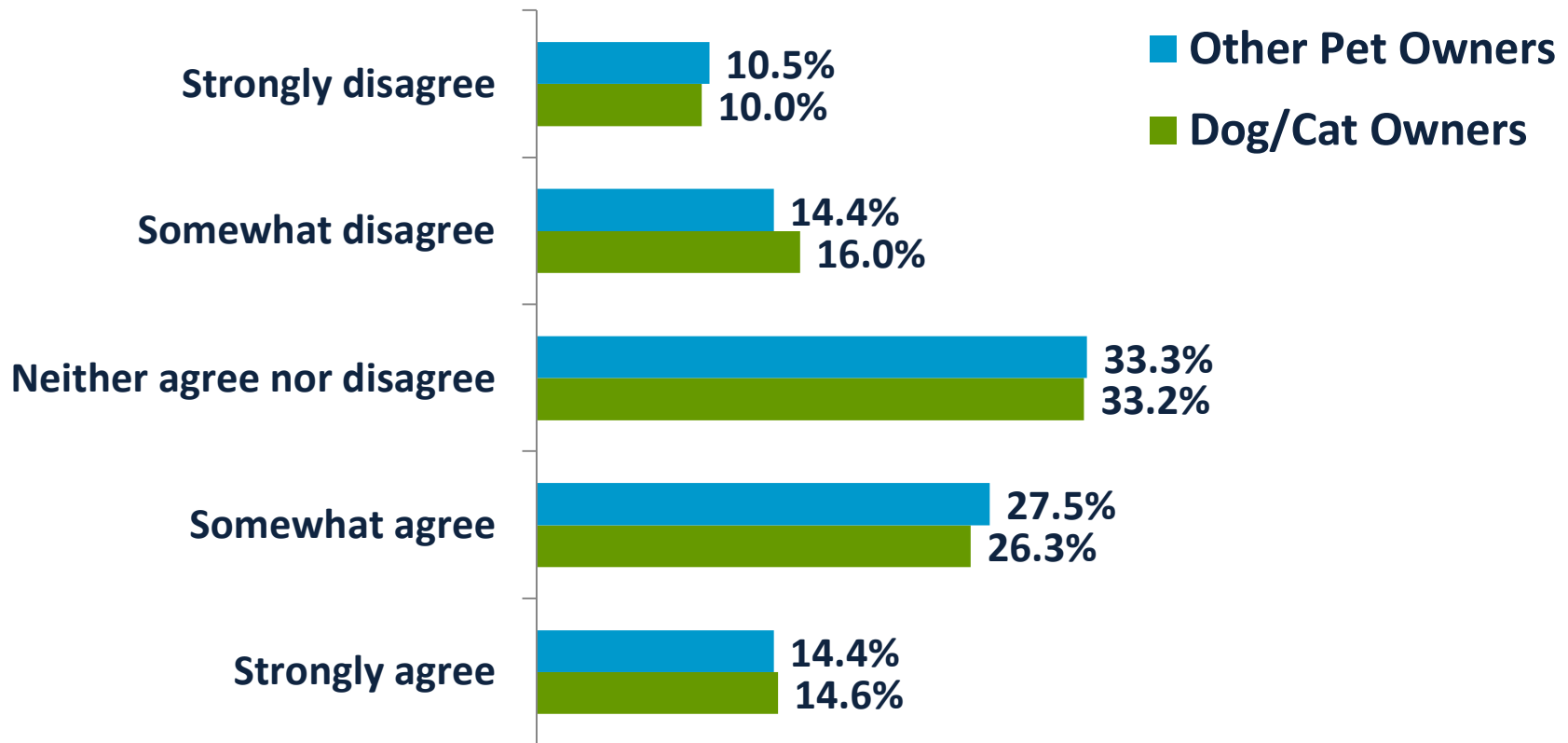
## Average Annual Consumer Expenditures on Pet Products and Services, 2008-2012

	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>
<b>Pet Food</b>	163.13	168.92	165.20	182.75	194.70
<b>Pet Purchase, Supplies, Medicine</b>	164.01	165.83	162.51	140.90	135.69
<b>Pet Services</b>	36.77	43.36	38.87	35.72	41.70
<b>Vet Services</b>	206.96	164.74	113.52	142.67	149.95
<b>Total</b>	<b>570.87</b>	<b>542.85</b>	<b>480.10</b>	<b>502.04</b>	<b>522.04</b>
<b>Pet Food</b>		3.5%	-2.2%	10.6%	6.5%
<b>Pet Purchase, Supplies, Medicine</b>		1.1%	-2.0%	-13.3%	-3.7%
<b>Pet Services</b>		17.9%	-10.4%	-8.1%	16.7%
<b>Vet Services</b>		-20.4%	-31.1%	25.7%	5.1%
<b>Total</b>		-4.9%	-11.6%	4.6%	4.0%

**Source: U.S. Bureau of Labor Statistics Consumer Expenditure Surveys**

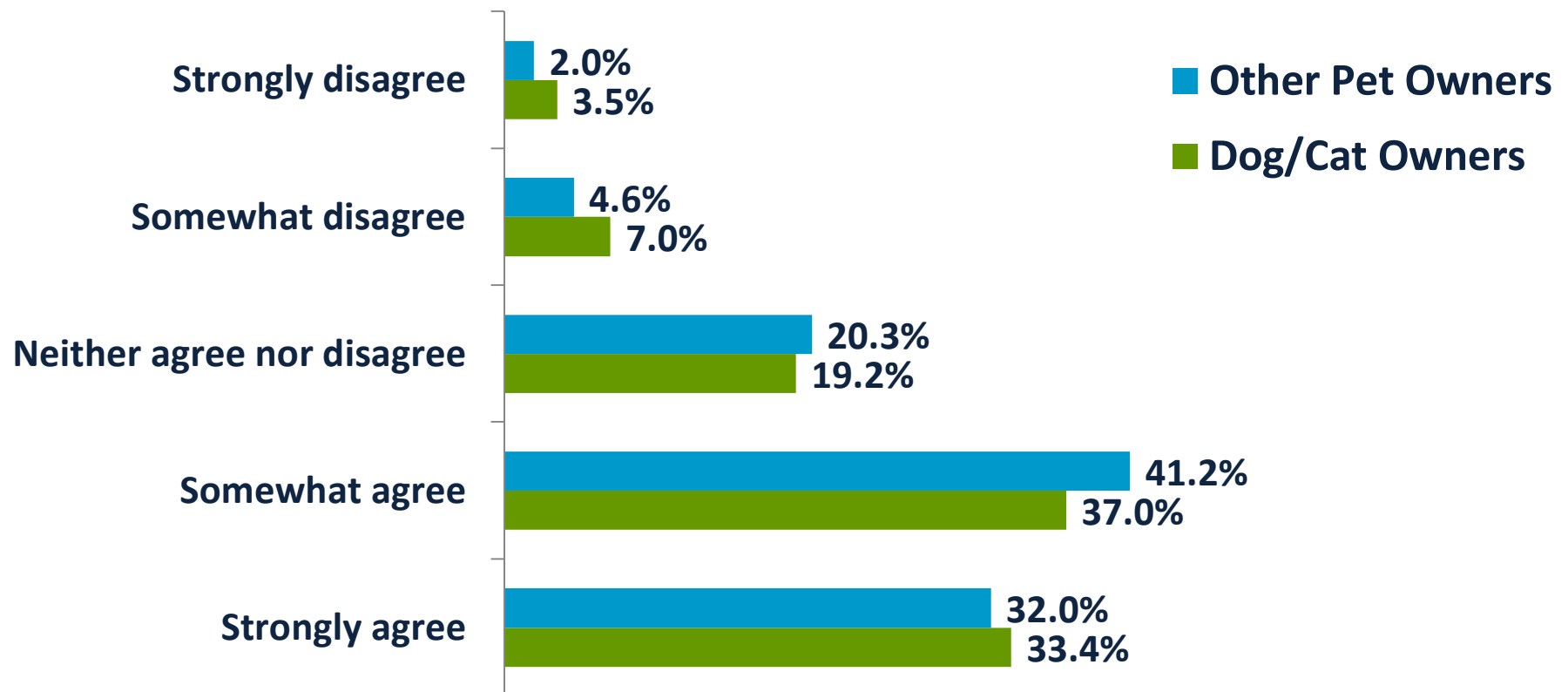
# Packaged Facts Pet Shopper Survey January/February 2014

*“I am spending more on pet products these days”*



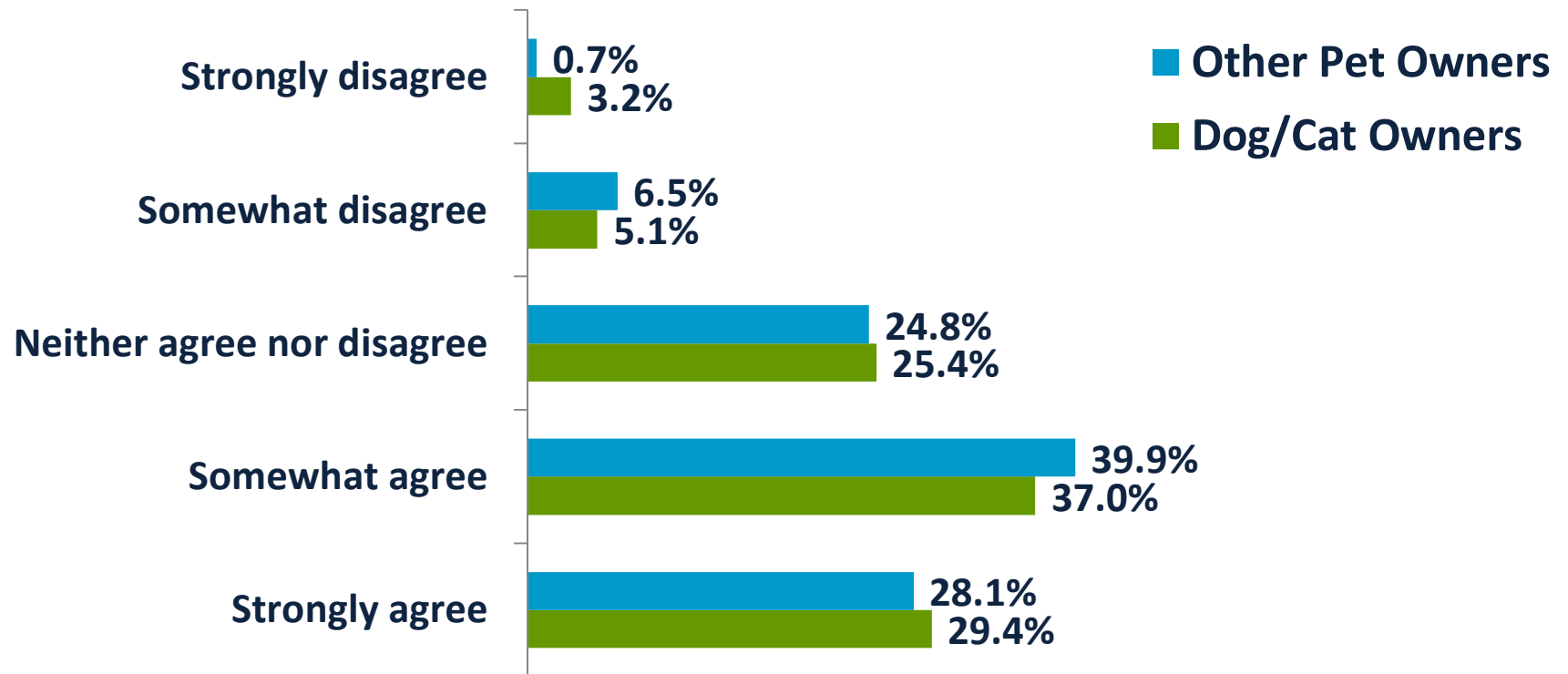
# Packaged Facts Pet Shopper Survey January/February 2014

*“I look out for lower prices, special offers, & sales on pet products”*



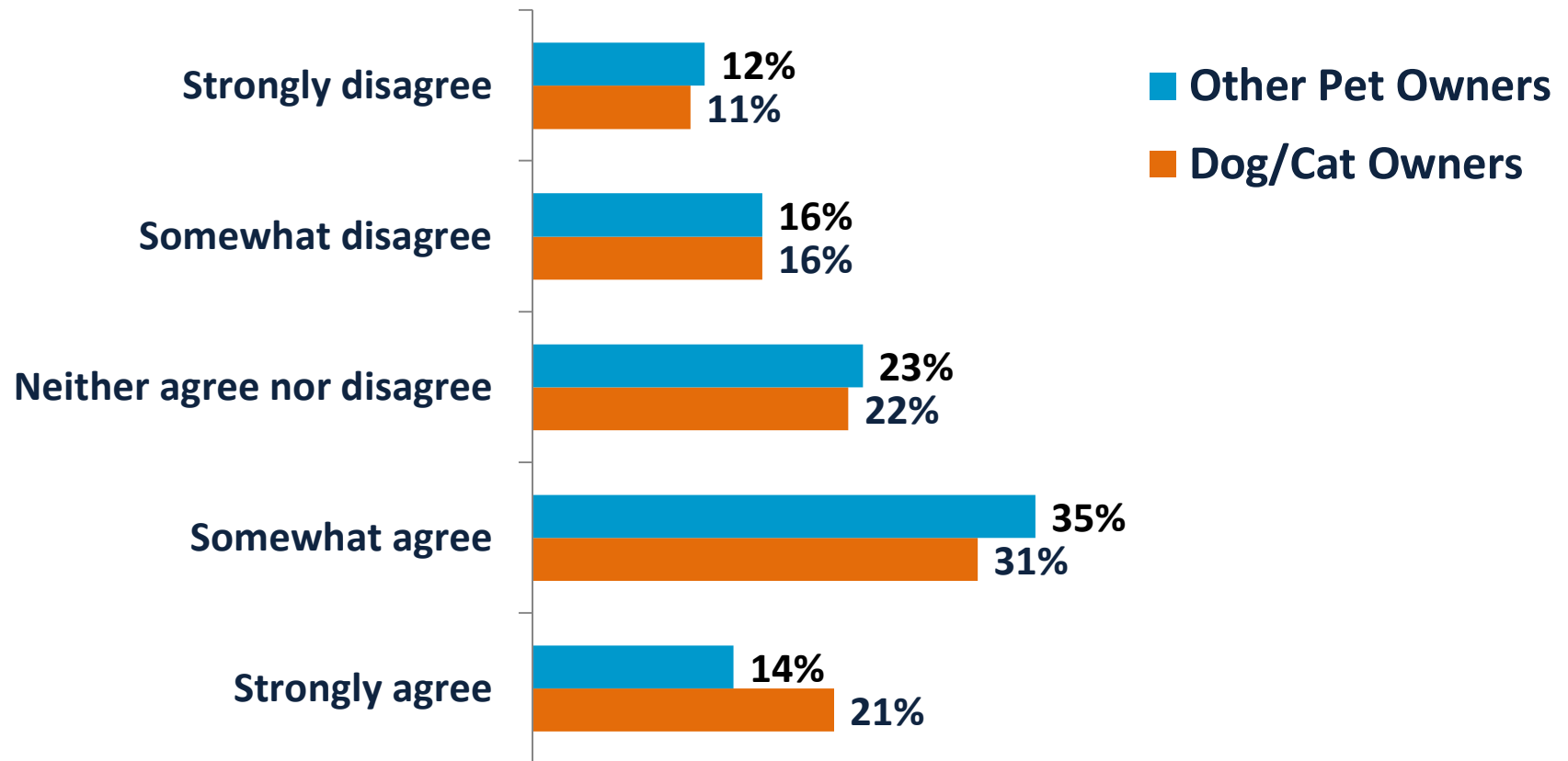
# Packaged Facts Pet Shopper Survey January/February 2014

*“Many pet products are becoming too expensive”*



# Packaged Facts Pet Shopper Survey preliminary April 2014

*“I shop for pet products at a variety of stores”*





# Channel Shopping Trends

## Channel Shopping for Pet Products, 2010-2013 (percent of pet-owning households)

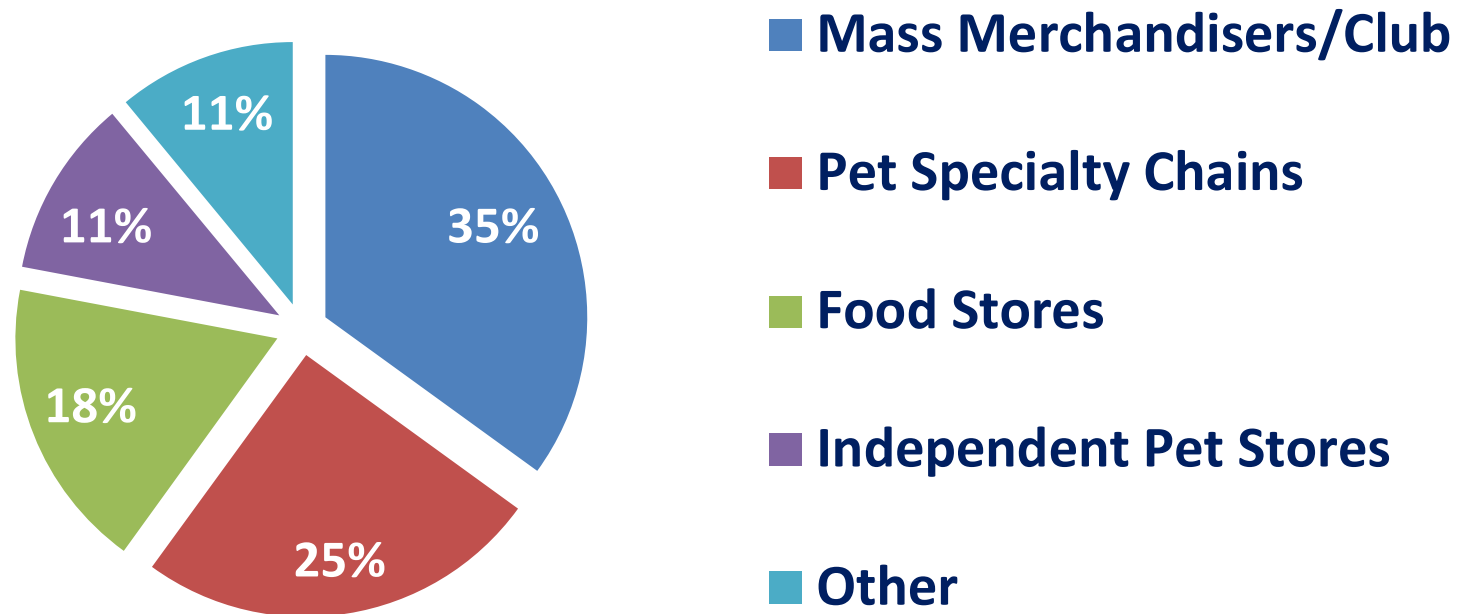
Channel	2010	2011	2012	2013
<b>Pet Stores</b>	<b>23.8%</b>	<b>25.0%</b>	<b>25.1%</b>	<b>27.6%</b>
<b>PetSmart/Petco</b>	<b>21.0%</b>	<b>22.2%</b>	<b>22.0%</b>	<b>23.6%</b>
<b>Other Pet Stores</b>	<b>5.9%</b>	<b>6.0%</b>	<b>5.9%</b>	<b>7.4%</b>
<b>Supermarkets</b>	<b>21.5%</b>	<b>23.1%</b>	<b>22.0%</b>	<b>22.7%</b>
<b>Discount Stores</b>	<b>14.0%</b>	<b>13.7%</b>	<b>13.4%</b>	<b>12.9%</b>
<b>Veterinarians</b>	<b>8.0%</b>	<b>7.9%</b>	<b>7.0%</b>	<b>7.5%</b>
<b>Wholesale Clubs</b>	<b>5.2%</b>	<b>4.8%</b>	<b>6.0%</b>	<b>5.5%</b>

Source: Experian Marketing Services, *Simmons* National Consumer Survey.

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# Retail Channel Shares of U.S. Pet Product Sales, 2014

preliminary estimates for *U.S. Pet Market Outlook, 2014-2015*



## IRI MULO Pet Product Sales: January 26, 2014 vs. Year Ago

	Dollar Sales (millions)	Dollar Sales % Chg	Dollar Sales % Chg (millions)	Volume Sales % Chg
DRY DOG FOOD	\$5,306	2.2%	\$114	(1.3%)
DRY CAT FOOD	\$2,337	3.9%	\$89	0.5%
CAT/DOG LITTER	\$1,692	4.4%	\$71	1.3%
“OTHER PET” FOOD	\$789	6.1%	\$46	1.1%
WET DOG FOOD	\$1,389	3.1%	\$42	0.0%
WET CAT FOOD	\$1,957	2.2%	\$42	2.8%
RAWHIDE DOG CHEWS	\$696	4.2%	\$28	(2.6%)
FZ/RFG DOG FOOD	\$89	26.9%	\$19	25.3%
DOG BISCUITS/TREATS	\$2,019	0.8%	\$16	(0.7%)
FZ/RFG CAT FOOD	\$4	22.9%	\$1	28.2%
“OTHER PET” SUPPLIES (Non-Food)	\$303	(0.1%)	(0.2)	1.3
SEMIMOIST DOG FOOD	\$122	(0.6%)	(\$1)	(1.0%)
DOG/CAT SUPPLIES (Non-Food)	\$2,093	(0.6%)	(\$13)	(4.3%)

**Source: IRI Multi-Outlet (includes Walmart)**

Packaged Facts, *U.S. Pet Market Outlook 2014-2015*

# Pet Specialty Channel, 2013

\$7.3 Bn

+6.5% YOY



# Vet Clinics, 2013

\$1.5 Bn

+7.6% YOY

Source: GfK, "Trends and Insights on the U.S. Pet Retail Market," Petfood Forum 2014



## Independent Natural Foods Channel Sales of Pet Food/Treats, 52 weeks ending February 23, 2014

Segment	\$ (millions)	% Chg
Dog Food	\$28.2	8.4%
Cat Food	\$20.5	6.9%
Pet Treats/Snacks	\$12.1	10.5%



Source: *SPINScan* data. This material is used with permission.

## Cross-Channel Pet Product Shopping: PetSmart/Petco Shoppers, 2013

<b>Supermarkets</b>	<b>42%</b>
<b>Discount Stores</b>	<b>21%</b>
<b>Veterinarians</b>	<b>18%</b>
<b>Other Pet Stores</b>	<b>14%</b>
<b>Wholesale Clubs</b>	<b>14%</b>

Source: Experian Marketing Services, *Simmons* National Consumer Survey.  
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## Cross-Channel Pet Product Shopping: Discount Store Shoppers, 2013

<b>Supermarkets</b>	<b>46%</b>
<b>PetSmart/Petco</b>	<b>38%</b>
<b>Veterinarians</b>	<b>15%</b>
<b>Other Pet Stores</b>	<b>13%</b>
<b>Wholesale Clubs</b>	<b>11%</b>

Source: Experian Marketing Services, *Simmons* National Consumer Survey.  
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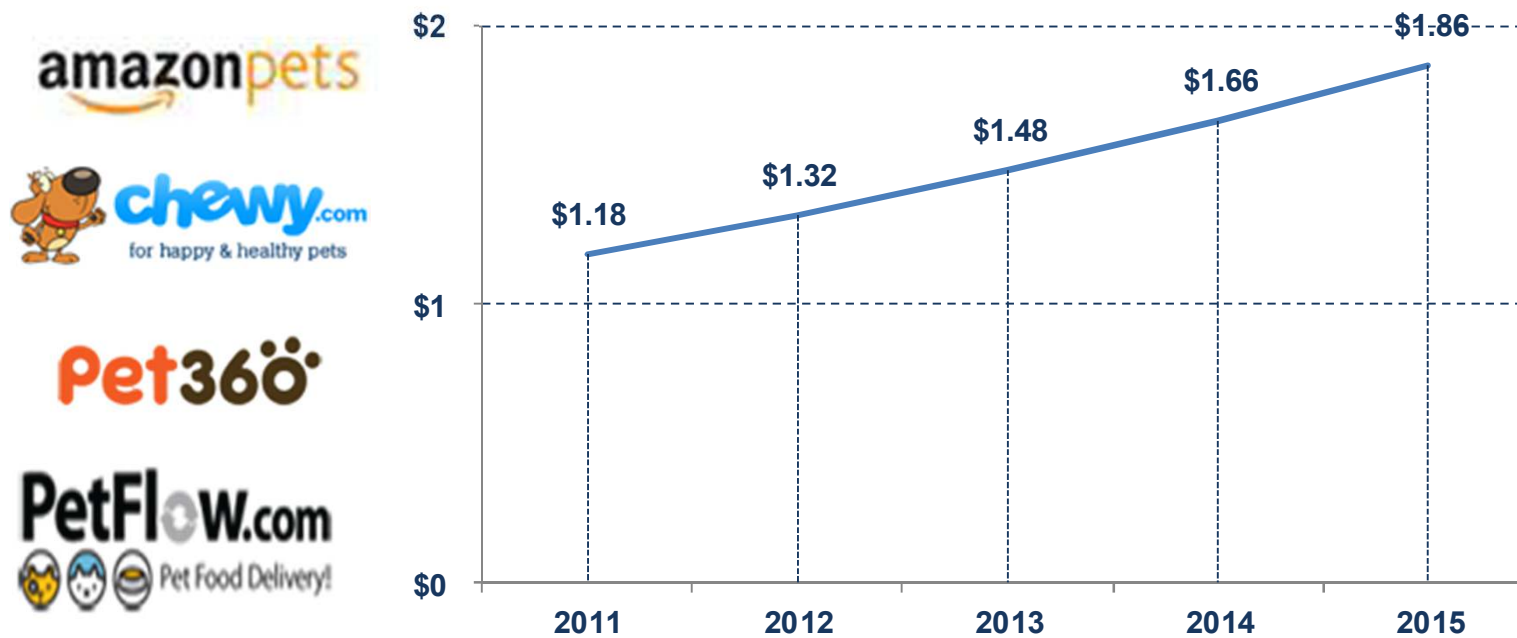


## Packaged Facts Pet Shopper Survey

*“I am buying more pet products online than I used to”*

	2011	2014
Strongly Agree	4%	11%
Somewhat Agree	10%	14%
No Opinion - NA/D	23%	25%
Somewhat Disagree	18%	15%
Strongly Disagree	45%	35%

# Projected U.S. Online Sales of Pet Products, 2011-2015 (in billions of dollars)



Source: Packaged Facts, *Pet Market Outlook 2014-2015*

# Product Purchasing Trends

## Topline Dog Food Purchasing Trends, 2006-2013 (percent of dog-owning HHs)

	2006	2007	2008	2009	2010	2011	2012	2013
<b>Dry</b>	<b>93.2%</b>	<b>93.4%</b>	<b>95.2%</b>	<b>94.5%</b>	<b>94.2%</b>	<b>95.7%</b>	<b>95.9%</b>	<b>94.4%</b>
<b>Wet/Moist</b>	<b>33.7</b>	<b>31.9</b>	<b>30.0</b>	<b>30.2</b>	<b>30.7</b>	<b>35.5</b>	<b>36.2</b>	<b>38.7</b>
<b>Dry &amp; Wet/Moist</b>	<b>29.5</b>	<b>29.1</b>	<b>28.0</b>	<b>27.1</b>	<b>27.2</b>	<b>32.3</b>	<b>33.1</b>	<b>34.6</b>
<b>Biscuits/Treats</b>	<b>79.1</b>	<b>79.5</b>	<b>79.3</b>	<b>80.0</b>	<b>79.5</b>	<b>82.6</b>	<b>78.6</b>	<b>81.6</b>

**Source: Experian Marketing Services, Simmons National Consumer Survey**

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## Topline Cat Food Purchasing Trends, 2006-2013 (percent of cat-owning HHs)

	2006	2007	2008	2009	2010	2011	2012	2013
Dry	94.4%	94.1%	94.8%	95.6%	93.5%	96.9%	94.6%	95.5%
Wet/Moist	46.5	45.5	46.9	44.7	51.7	49.9	49.3	53.3
Dry & Wet/Moist	21.3	18.2	17.5	16.5	19.4	18.8	19.3	17.5
Snacks/Treats	39.6	41.2	44.3	44.1	47.0	44.1	48.6	52.8

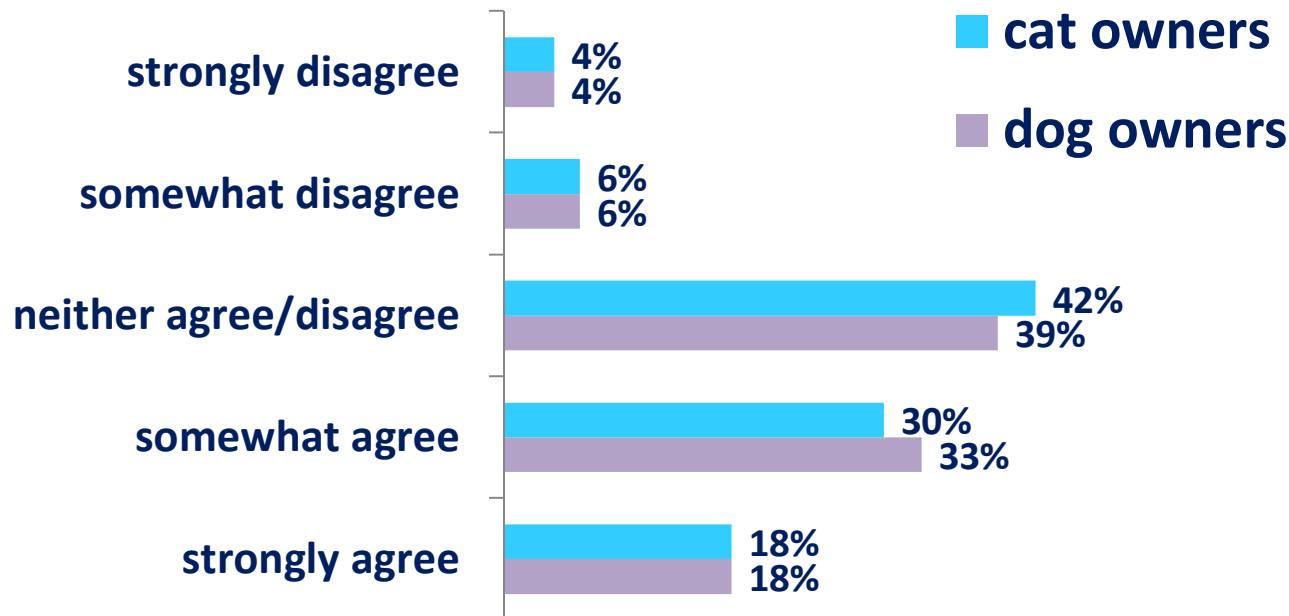
Source: Experian Marketing Services, *Simmons* National Consumer Survey

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# Packaged Facts Pet Shopper Survey January/February 2014

*“High-quality pet foods are effective for preventive health care”*



## Topline Pet Supplies (Non-Food) Purchasing Trends, 2011-2013 (percent of pet-owning HHs)

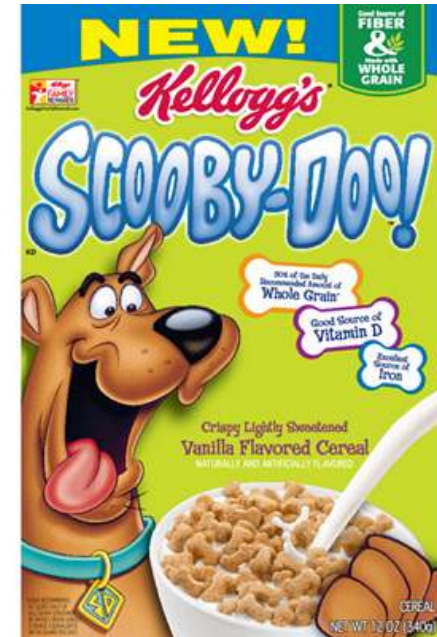
	2011	2012	2013
<b>Toys</b>	<b>29.0%</b>	<b>28.2%</b>	<b>31.3%</b>
<b>Collars, Harnesses, Leashes</b>	<b>22.4%</b>	<b>21.1%</b>	<b>22.2%</b>
<b>Grooming Supplies</b>	<b>18.7%</b>	<b>18.3%</b>	<b>17.6%</b>
<b>Bowls, Feeders, &amp; Waterers</b>	<b>13.8%</b>	<b>14.1%</b>	<b>14.2%</b>
<b>Beds</b>	<b>11.4%</b>	<b>11.0%</b>	<b>12.1%</b>
<b>Apparel/Fashion Accessories</b>	<b>7.0%</b>	<b>5.2%</b>	<b>6.9%</b>
<b>Carriers, Crates, &amp; Kennels</b>	<b>5.3%</b>	<b>5.0%</b>	<b>5.6%</b>



**Source: Experian Marketing Services, *Simmons* National Consumer Survey**  
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Looking Ahead





*for pet foods,  
packaging will be central to innovation*



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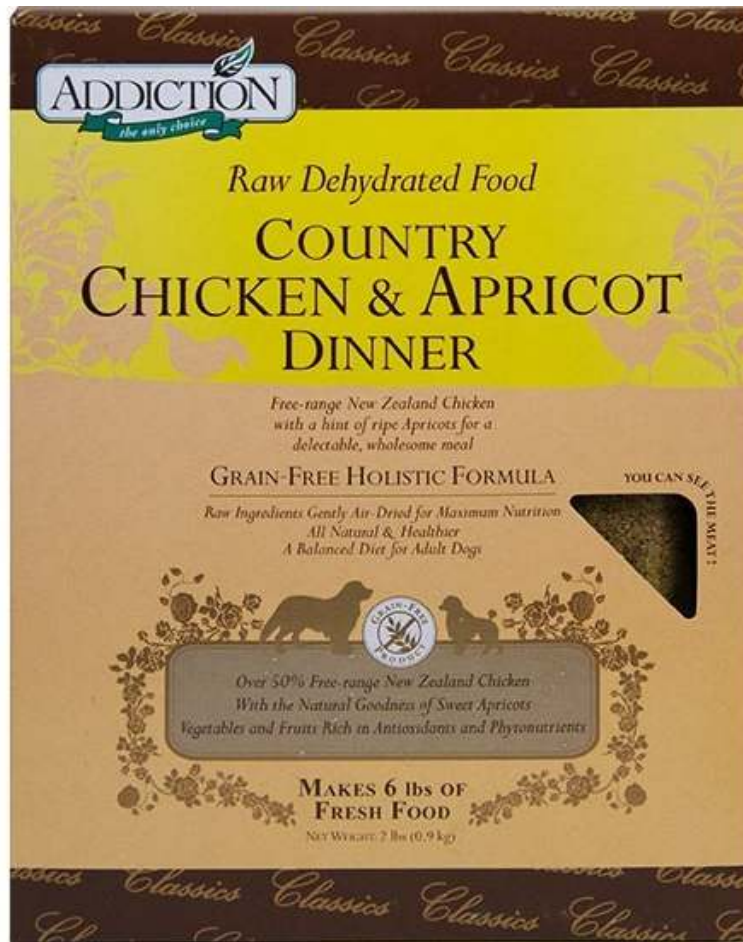
★★★★☆  (249)



*for frequent purchase & sticky items,  
free home delivery will be essential to customer loyalty*



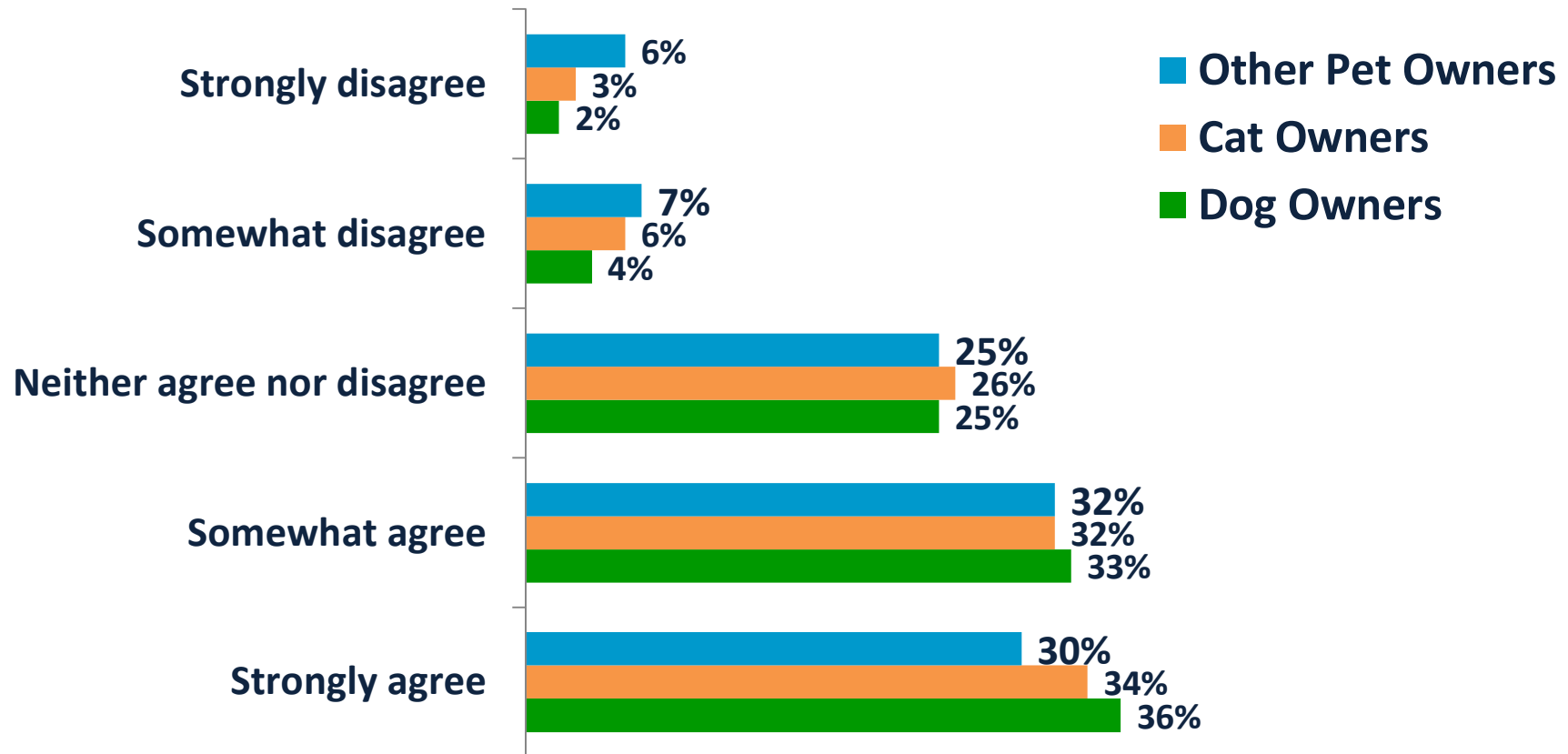
*for everything, there will be an app*



*Humanization  
will remain the  
dominant driver*

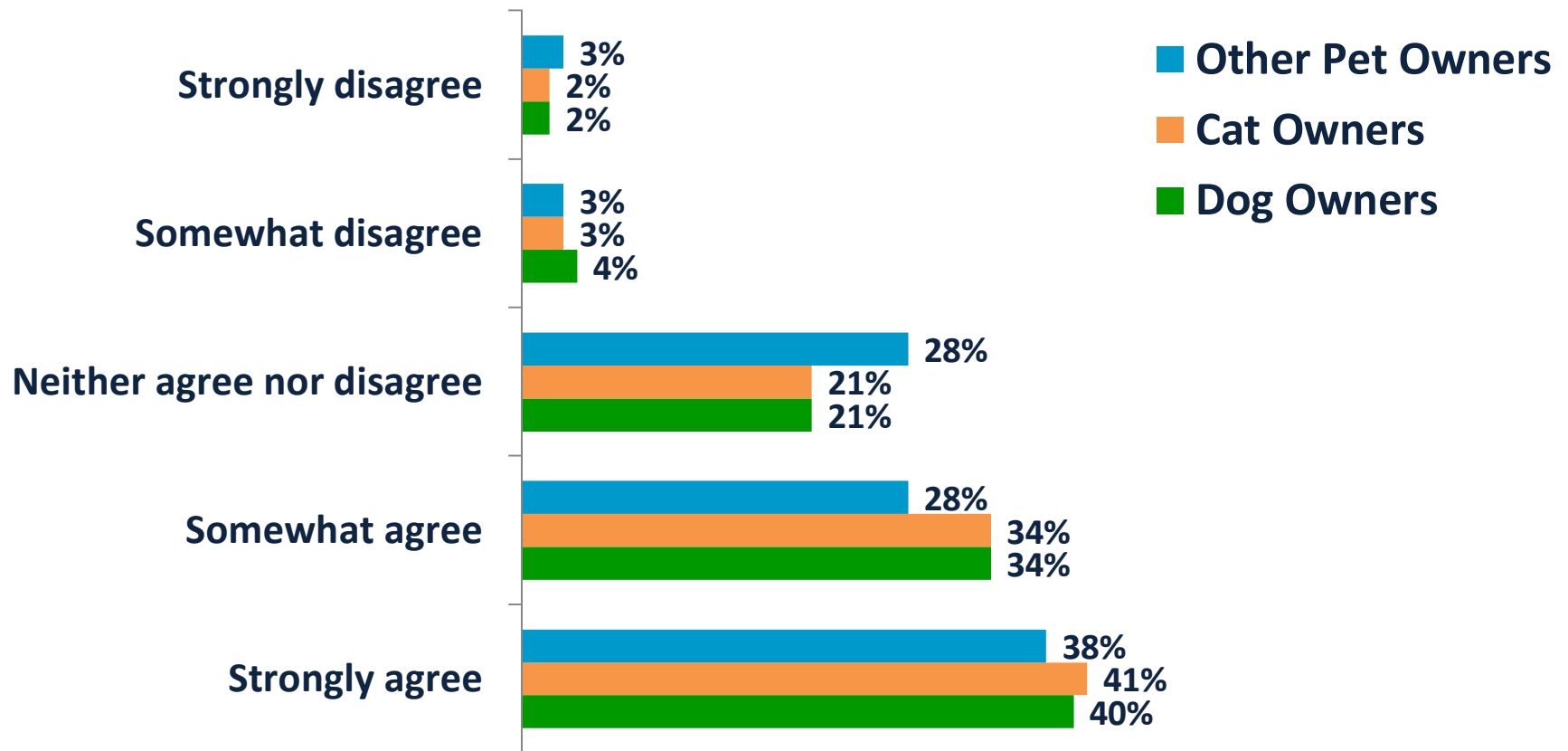
# Packaged Facts Pet Shopper Survey preliminary April 2014

*“My pets are important to my physical health”*



# Packaged Facts Pet Shopper Survey preliminary April 2014

*“My pets are important to my mental health”*



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